

BLNTU/CUPE Protocol
to Handle Concerns/Complaints
Between Members

Excluding reasonable ground for suspected child abuse

In the event that a BLNTU/CUPE member has a concern/complaint regarding a member of the other union, the following will be the procedure to deal with the issue.

- a) The members shall first discuss the concern with the member in question and attempt to resolve the problem
- b) If a resolution is not reached in a reasonable amount of time, the concern may be taken to the staff/union rep after informing the member of this intention.
- c) Once the union reps have been informed there shall be a meeting between the parties concerned to try to resolve the problem. If the concern is taken to the union reps the Administrative Officer may be informed that the protocol has been invoked.
- d) If a resolution is not achieved in a reasonable amount of time the member may take their concern to the President of the Union concerned. The Presidents of both unions shall meet and attempt to reach a resolution.
- e) If a resolution is not achieved in a reasonable amount of time the member may then take the concern to administration.

Note: It shall not be considered a breach of this protocol to report reasonable ground for suspecting child abuse to proper authorities according to legal provisions and official protocol requirements.

BURNS LAKE AND NECHAKO
TEACHERS' UNION

Burns Lake District Teachers' Union
Box 1547
Burns Lake, BC V0J 1E0

Nechako Teacher's Union
Box 978
Vanderhoof BC V0J 3A0

CUPE 4177
Nechako Lakes

Box 427
Burns Lake, BC V0J 1E0

